

## COVID-19 Update from the Governor's Office of Crime Prevention, Youth, and Victim Services and the Criminal Injuries Compensation Board

March 17, 2020

Dear Stakeholders,

The first priority for the Governor's Office of Crime Prevention, Youth, and Victim Services is to provide guidance and resources to make Maryland safer. The Coronavirus Disease 2019 (COVID-19) outbreak, which is now a global pandemic, has led to an environment of uncertainty in much of the world, and has led Governor Larry Hogan to declare a state of emergency, and take a number of necessary steps to protect the health and safety of people here in Maryland. In keeping with guidance at the state and federal levels, the Criminal Injuries Compensation Board offices will be closed to the public until the state of emergency is lifted and proclamation of the catastrophic health emergency has ended in Maryland.

The Criminal Injuries Compensation Board will continue to process claims as they are received. If you are a claimant needing to submit a new application and/or supporting documents, you can **fax documents to (410) 764-3815**, or mail them to:

Criminal Injuries Compensation Board 6776 Reisterstown Rd Suite# 206 Baltimore, MD 21215

**For phone inquiries** regarding claim status updates, document submission, or payment status you can call **(410) 585-3010**. Please leave a detailed voice message and a staff member will return your phone call as quickly as possible. You can also **email inquiries** to <a href="mailto:CICB.Info@maryland.gov">CICB.Info@maryland.gov</a>.

A staff member will be able to respond to inquiries on Tuesdays and Thursdays between 10 a.m. and 2 p.m. To stay informed of the latest developments related to COVID-19 in Maryland, please visit https://coronavirus.maryland.gov/.

We appreciate your patience while we take steps to protect the safety, health, and well-being of the people of Maryland.